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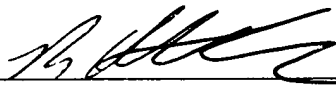
PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg
Serial No. : 09/161,816
Filed : September 28, 1998
For : SYSTEM AND METHOD FOR PROVIDING AN
AUTOMATIC TELEPHONE CALL BACK FROM
INFORMATION PROVIDED AT A DATA TERMINAL
Attorney's Docket : DAVOX-142XX
Examiner : H. Agdeppa
Group Art Unit : 2742

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on 7/17/02.

By 
R. Anthony Diehl
Registration No. 38,432
Attorney for Applicant(s)

AMENDMENT

Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action dated 01/18/2002, please amend the application as follows:

In the Claims:

Replace claims 13 and 14 as follows:

C1
543
D2
Claim 13(amended). A system for providing a telephone call back from a request transmitted over a global computer network from a data terminal located at a remote location, said request including call back data including at least a telephone number to be called,

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